



LIVING HOPE BIBLE CHURCH

Living Hope Bible Church Privacy Policy

At Living Hope Bible Church, we are committed to safeguarding the privacy and personal information of our congregation, visitors, and online church community. This policy is guided by the Protection of Personal Information Act (POPI Act), Act No. 4 of 2013, which is the relevant South African legislation designed to protect personal information processed by public and private bodies.

Why We Collect Information from Visitors:

We collect information from our visitors for several essential purposes, including but not limited to:

1. Being able to honour God in praying for the request and needs of the saints
2. Keeping you informed about church events, services, and updates that might be important to you
3. Facilitating church community and support networks within our congregation
4. Administrative purposes, event planning, and resource allocation

Processing of Information:

Here's what we do with the information we collect:

1. Communication: To keep you informed about church activities, opportunities for involvement, and other announcements.
2. Feedback: To receive constructive feedback from you on past events or conferences.

Security Measures:

We take the security of your personal information seriously. To prevent unauthorised access, disclosure, or other similar risks, we have implemented stringent security measures, including:

- Secure servers and databases to store your information safely
- Strict access controls to ensure only authorised personnel can access your information
- Regular audits and updates to our security practices and technology

Your Rights under the POPI Act:

As a visitor and part of our church community, the POPI Act grants you several rights regarding your personal information, including:

1. The right to access the personal information we hold about you
2. The right to ask us to update, correct, or delete any out-of-date or incorrect personal information
3. The right to object to the processing of your personal information
4. The right to submit a complaint to the Information Regulator (South Africa) if you believe we are not handling your information in accordance with the law

For further information about our privacy practices, how to access your personal information, or how to lodge a complaint, please contact our **POPI Act Compliance Officer at +27 (0)82 451 5768.**